

3 Rivers Cosmetic & Restorative Dentistry

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(706)-235-1186

Dear Patient or Guardian,

As you may or may not be aware, we have recently started seeing new patients again with Peachcare, Wellcare, and Medicaid insurance. Below is a list of guidelines for all patients using these insurance companies.

- ◆ The patient must arrive 10-15 minutes prior to each appointment so we may properly verify their insurance.
- ◆ The patient must bring their insurance card to every appointment. If they do not have their card with them, we will need to reschedule their appointment for another day.
- ◆ If for any reason the patient's eligibility is not active at the time services are rendered, then it is the responsibility of the patient or the patient's parent/guardian to take care of the balance.
- ◆ We have a "3 Strikes and You're Out" policy. If the patient breaks an appointment or cancels an appointment at the last minute, that is considered a strike. After 3 strikes you will be dismissed from the practice. *Note: Special circumstances will be taken into consideration.*

I have read the above guidelines and will agree to follow them for as long as I am a patient or the guardian of a patient at this facility.

Patient's Name

Signature of Patient/Guardian

Date